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Vietnamese university governance in the age of digital transformation

Presenter: Thuy LE, MA,LLM



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CAPILANO
UNIVERSITY

• **Obstacles to digital transformation**

• **Major factors shaping a digitally transformative university**



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Obstacles to digital transformation

- Vision
- Culture
- Cost
- Learners



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Major factors shaping a digital transformation university

- Redefinition of university roles
- Redefinition of university mission
- Redevelopment of operational activities by shifting towards digital transformation



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Redefinition of university roles

- Promoting inclusion
- Fostering collective intelligence
- Promoting innovation and creativity
- Developing skills and embracing new technology
- Nurturing an ecology of learning and an entrepreneurial spirit



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Redefinition of university mission

- Teaching
- Research
- Third Mission



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Redevelopment of operational activities by shifting towards digital transformation

- Organizational culture
- Workforce
- Technology